



CHILDHOOD IMMUNISATIONS

Childhood immunisations are a vital way to protect your child against serious diseases.

- ✓ Contact the surgery to check if your child is up to date with their immunisations.
- ✓ If you are unsure or would like to discuss your child's immunisation schedule, please complete an econsult to arrange an appointment with one of our clinicians.
- ✓ for more information on the importance of vaccines, visit our website: www.manorclinic.co.uk.
- ✓ If your child has missed school vaccinations, or if they are home educated, you can find further details and book an appointment through the Immunisation Team: <https://linktr.ee/immunisationsteam>.

MENINGITIS OUTBREAK

As you may be aware, there has been a recent meningitis outbreak in the Canterbury area. For the latest updates and guidance, please visit:
<https://www.kmhealthandcare.uk/meningitis-information>

If you require further advice, you can also contact the health advice line on **0344 225 3861**.

RSV VACCINATION

The RSV vaccine protects against Respiratory Syncytial Virus a common infection that can cause serious illness in infants and older adults.

The vaccine is available to:

- Pregnant Women: From 28 weeks' gestation, to provide protection for their baby.
- Older Adults: Aged 75 years and above.

If you fall into one of the groups listed above, please contact the surgery today to book your vaccination.

Opening Times

Monday to Friday

Reception: 08:15 - 18:30

Telephone: 08:00 - 18:30

All telephone calls are recorded for training purposes.

Named GP

All our Patients have a named accountable GP. If you would like to know who your named GP is please ask reception.

Updating Contact Details

The GPs have asked if all patients could please keep us updated with their contact information, this is to ensure the GP surgery can contact you if needed.



PATIENT NEED GROUPS (JOHN HOSPKINS ADJUSTED CLINICAL GROUPS SYSTEM SCORE)

You may notice a test result appear in your NHS app (Johns Hopkins adjusted clinical groups system score) referring to patient need groups or risk stratification.

Patient Need Groups (PNGs) are a way for doctors and nurses to understand what kind of healthcare you might need. PNGs consider information such as your previous healthcare history and how often you need to go to the doctor or hospital.

How do PNGs work?

- Everyone is different. Some people are very healthy, some have one or two health problems, and some have many health problems
- The PNG system puts people into 11 different groups based on how much care and support they are likely to need
- Your group can change if your health changes

Why is this important?

- This tool helps your care team give you the right care for your needs
- It helps you and your care team work together to keep you as healthy as possible

Please note PNGs are allocated automatically based on information in your health record and have not been inputted individually by your doctor. PNGs are a tool that doctors and nurses use alongside their medical knowledge to make decisions about the best care for your health.

NHS HEALTHCHECKS

If you're aged **40 to 74** and do not have a pre-existing health condition, you may be eligible for a free NHS health check. If you believe you are eligible, please contact the surgery and speak to a member of our reception team to arrange your appointment.

CLINICS:

(Subject to change)

Dr Fernandes:
Contact reception

Dr Chireka: Contact
Reception

Dr Gupta: Monday
AM, Wednesday AM,
Thursday AM & PM
and Friday AM & PM

Dr Mishra: Monday
AM & PM, Thursday
AM & PM & Friday AM
& PM

Dr Syed: Tuesday AM
& PM, Wednesday AM
& PM and Thursday
AM & PM

Debbie Wood:
Contact Reception

Lynn Holland: Monday
PM & Tuesday AM &
PM

NHS Staff must be able to come to work without fear of violence, abuse or harassment from patients or their relatives. The NHS has a zero tolerance attitude towards violence.

Violent, threatening or abusive behaviour including shouting and swearing will not be tolerated at this practice.

Patients who act in such a manner will be asked to leave the premises; the Police may be called and you could be removed from our patient list.

Our staff are here to help you, please treat them with respect